ARUP LABORATORIES

ARUP Connect™

ARUPLab.com

User Manual

December 2015

Table of Contents

ARUP Connect™ Introduction **1**
Menu Options 2
Visual Notifications 3
Log In 4
Log Out 4
Feedback 4
Help 5
My Account Management **7**
Profile Information 7
Permissions 7
Password Information 9
Security Information 11
Contact My Administrator 11
Email Preferences 12
To receive email notifications: 12
Notification Frequency 12
Administrator Contacts **13**
Filtering the Administrator Contact(s) List 14
Secure File Transfer **15**
Download (Retrieve) Files 15
Upload (Send) File 16
Critical Call Notification Log **18**
Reflex Test Billing Notification **19**
Retrieve Report Files 20
File List 20
Log Out 20
Third Party Billing **21**
Viewing Third Party Billing Information 21
Test Delay Notification **22**
Training **25**
Flash Player 25

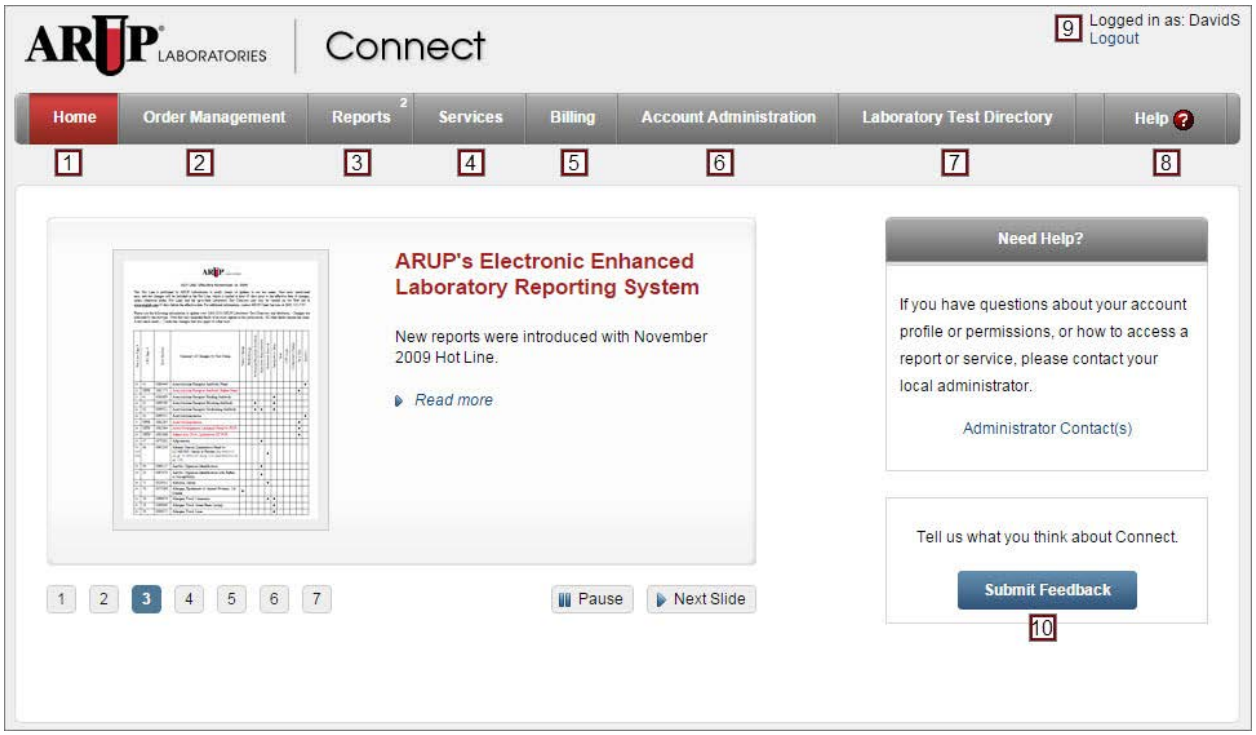
ARUP Connect™ - Client User's Manual
Rev. December 2015 ARUP Connect version 7.5
© Copyright 2003
ARUP Laboratories, 500 Chipeta Way, Salt Lake City, Utah 84108
ALL RIGHTS RESERVED

ARUP Connect™ Introduction

ARUP Connect provides a range of online services using secure internet technology which allows for safe viewing of protected health information (PHI) online. Some of the Connect services available to ARUP clients include Order Status and Results for viewing patient orders and results and Secure File Transfer for receiving Reflex Test Billing Notification, and other services. Other ARUP applications available here include Pathologist On Call, eExcept Exception Handling, Gateway Client LTD, Business Reports, Test Delay Notification, training modules, and more.

Non-clients, such as couriers, may enroll in the online training courses.

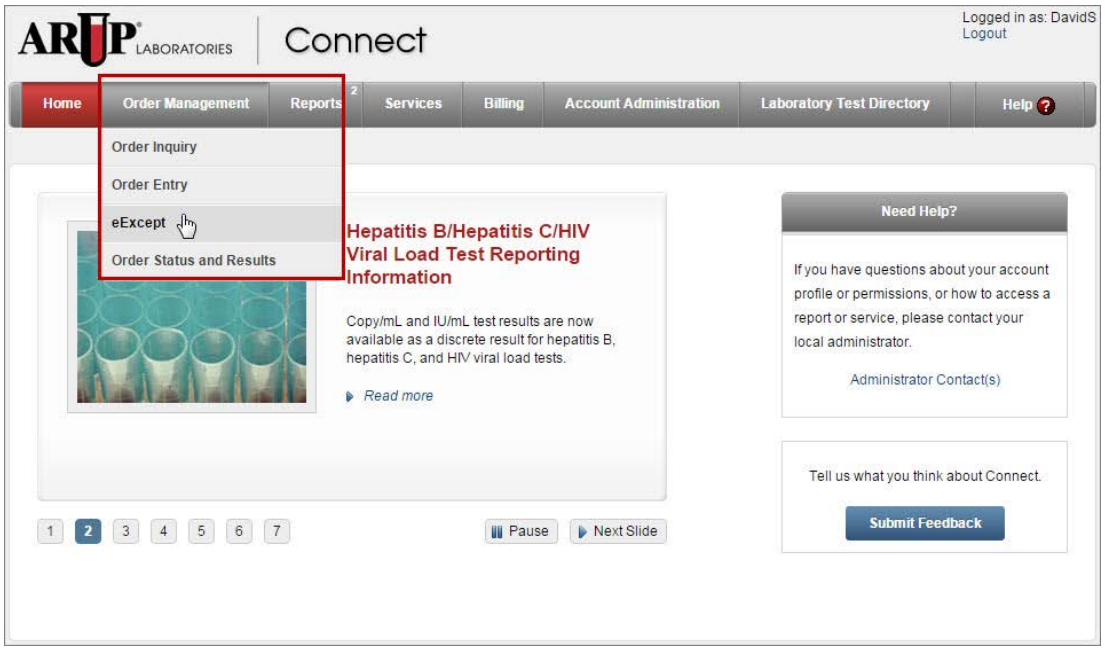
Clients who subscribe to Connect will designate one or more administrators and sub-administrators who are responsible for setting up individual user accounts and managing the services available to users. Individual users may change their own passwords and security questions. Administrators and sub- administrators manage all other aspects of user accounts. If you need assistance with your user name and password, or if you would like to request access to specific services, contact your system administrator for assistance.



1	Click to return to the Connect Home page.	6	Click to access all Account Administration applications, including: My Account, and Email Preferences.
2	Click to access all Order Management applications, including: Order Inquiry, Order Entry, eExcept, and Order Status and Results.	7	Click to open the ARUP Laboratory Test Directory.
3	Click to access the Business Reports application. Note: Visual cues display in the Header and Menu items to alert you that new information is available.	8	Click to access the online Help system for the selected Connect application or Administrator(s) Contacts.
4	Click to access all Services, including: Secure File Transfer, eSupply, All Client Training, Specimen Shipping Training, and ARUP Gateway.	9	Log out when leaving your computer, even for just a few minutes.
5	Click to access all Billing applications, including: Reflex Test Billing Notification, eInvoice, and Pay Bills Online.	10	Click to submit a complaint, compliment, or request to the ARUP development team.

Menu Options

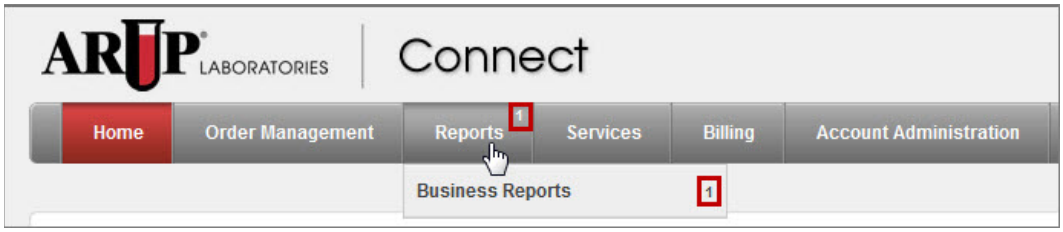
Services available to you are found by selecting from the menu bar at the top of the screen. Click on one of the menu options—**Order Management**, **Reports**, **Services, Billing**, or **Account Administration**—and then select from the drop-down menu for the desired service. If the service you need is not found, contact your ARUP Connect administrator to request access to that service. You can also click **Test Directory** to open the ARUP Laboratory Test Directory.


ARUP LABORATORIES
Connect
Logged in as: DavidS
Logout
Home
Order Management
Reports
Services
Billing
Account Administration
Laboratory Test Directory
Help
Order Inquiry
Order Entry
eExcept
Order Status and Results
Hepatitis B/Hepatitis C/HIV Viral Load Test Reporting Information
Copy/mL and IU/mL test results are now available as a discrete result for hepatitis B, hepatitis C, and HIV viral load tests.
Read more
Need Help?
If you have questions about your account profile or permissions, or how to access a report or service, please contact your local administrator.
Administrator Contact(s)
Tell us what you think about Connect.
Submit Feedback
1 2 3 4 5 6 7
Pause
Next Slide

Click the **Home** menu to return to the Connect main page.

Visual Notifications

Visual cues display in the Header and Menu items to alert you that new information is available. In the example below, a new Report is available for Business Reports.



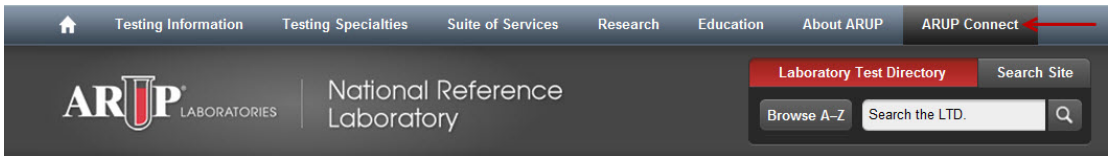
Visual cues will display for:

- Order Status & Results
- eExcept
- Business Reports
- eInvoice
- Secure File Transfer

Log In

To log in to ARUP Connect, you must be a subscribed user with a valid username and password. Access ARUP Connect in one of the following ways and then enter your username and password:

- Select ARUP Connect Login from ARUP's home page.
- Click the link in an e-mail notification you receive informing you that files are available for you to view.

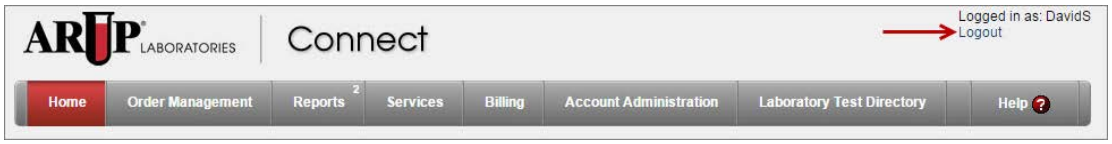


At the login window, enter your user name and password and press Enter or click **Login**.

When you successfully log in, the ARUP Connect home page is displayed. Here you can select from the menu bar to access the services available to you. Should you need assistance in using this site, or if you need to request access to other services, contact your system administrator.

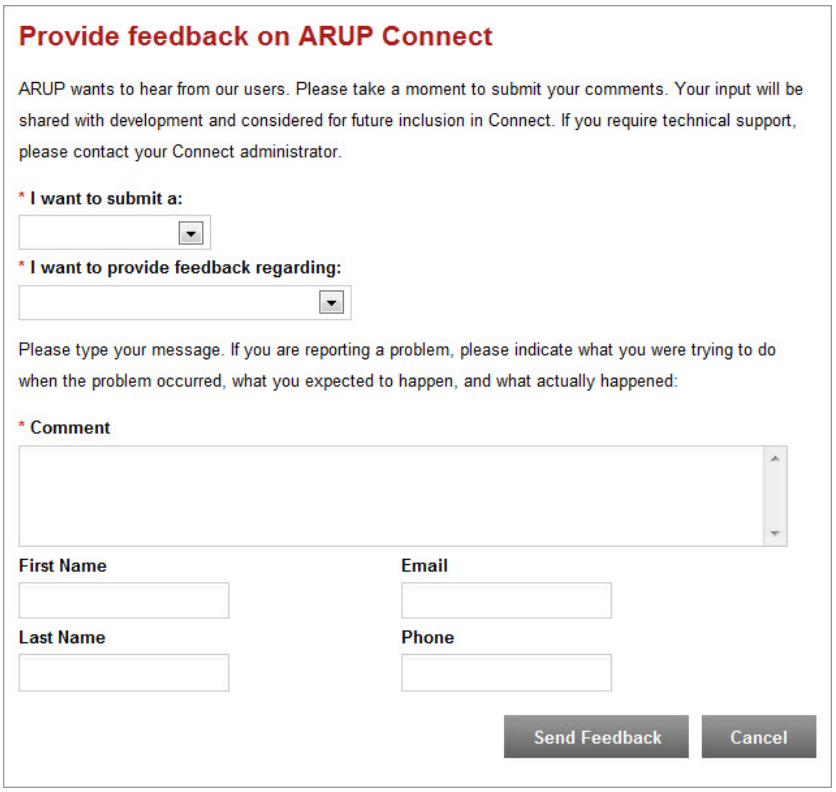
Log Out

Click the Logout link in the upper right corner of the window to log out of ARUP Connect™. **IMPORTANT!** Be sure to log out when leaving your computer, even for just a few minutes. This will prevent unauthorized individuals from viewing patient PHI on ARUP Connect. If you are logged in but, but no activity has occurred for a period of time, you will be logged out automatically by the ARUP Connect system, and it will be necessary for you to log in again in order to access these services.



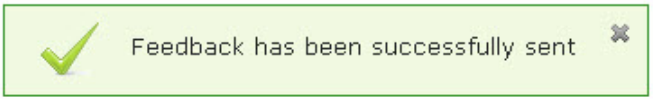
Feedback

The Feedback link, located under the Logout link, allows you to submit a complaint, compliment, or request to the ARUP development team. Complete the form as follows. Fields marked with a red asterisk (*) are required.


Provide feedback on ARUP Connect
ARUP wants to hear from our users. Please take a moment to submit your comments. Your input will be shared with development and considered for future inclusion in Connect. If you require technical support, please contact your Connect administrator.
* I want to submit a:
* I want to provide feedback regarding:
Please type your message. If you are reporting a problem, please indicate what you were trying to do when the problem occurred, what you expected to happen, and what actually happened:
* Comment
First Name
Email
Last Name
Phone
Send Feedback
Cancel

1. **I want to submit a:** Select the nature of your request from the drop-down list.
2. **I want to provide feedback regarding:** Select the topic of your feedback from the drop-down list.
3. **Comment:** Enter the feedback you wish to send.
4. Enter your first and last name, email address, and phone number in the designated fields. These are not required fields, but the information is helpful if the development team has any questions about your comments.

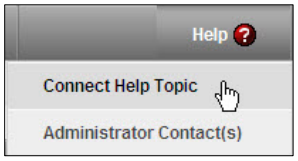
Once you have filled out the form, click **Send Feedback**. You will receive a confirmation message when the message has successfully been sent.



To cancel your request, click the **Cancel** button.

Help

The Help menu contains a link to the Connect Help Topic and a link to Administrator Contacts.



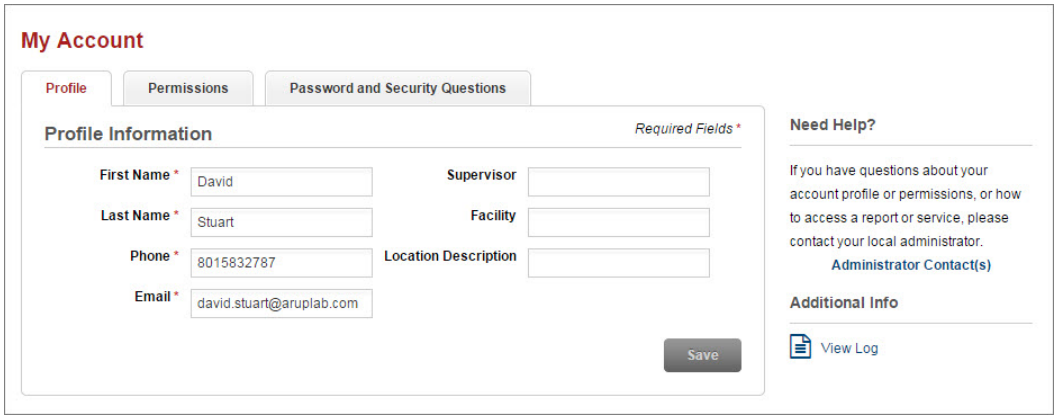
Click **Connect Help Topic** to see the Connect User's Manual, and then select from the available topics.

Click **Administrator Contacts** to view your administrator(s) and contact information. For more information, see the **Administrator Contacts** section.

My Account Management

Under the **Account Administration** tab, you may update your profile information, change your password, change your security questions, and unsubscribe from permissions.

Select **My Account** from the **Account Administration** menu.



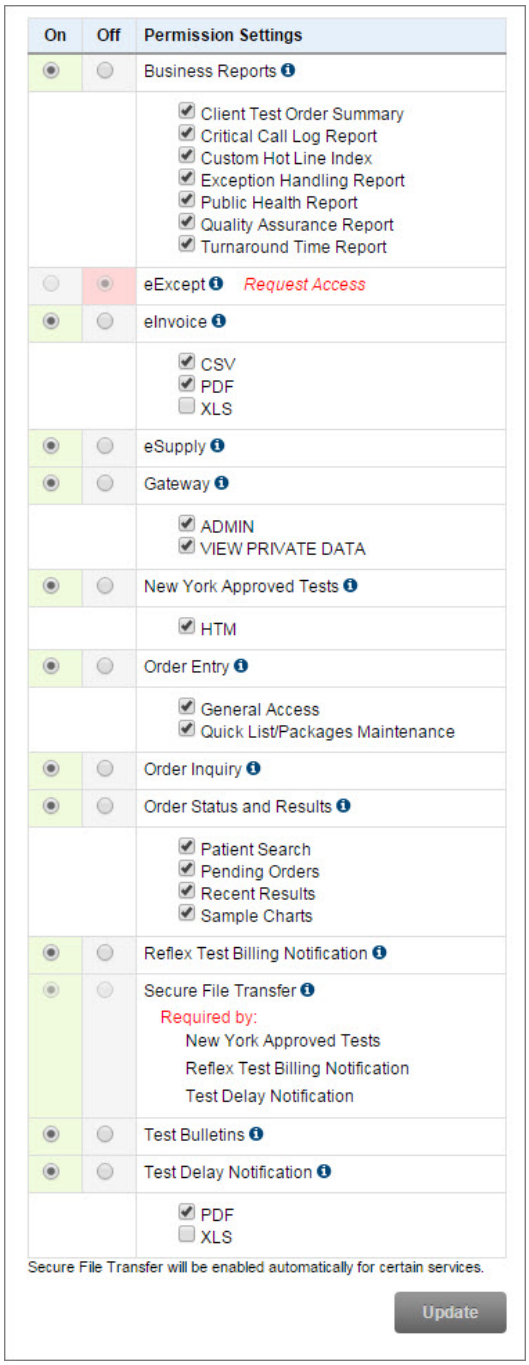
Profile Information

The **Profile** tab displays your full name, phone number, and email address. Your supervisor, facility, and location description may be shown, but are not required. You can update your profile information, if needed.

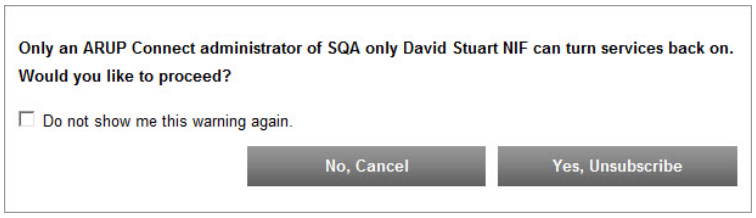
Permissions

Permissions are assigned to you by your administrator. However, you may remove permissions that you do not want. Click the **Permissions** tab to display your current permissions.

You can hover over the icon for a brief description of a service.



To remove permissions, click the **Off** radio button next to the permission(s) you want to remove service from and then click **Unsubscribe**. (You may also click the **Unsubscribe from all Services** button to unsubscribe from all services.) A message displays asking you to confirm that you wish to remove the services you have chosen.


Only an ARUP Connect administrator of SQA only David Stuart NIF can turn services back on.
Would you like to proceed?
Do not show me this warning again.
No, Cancel
Yes, Unsubscribe

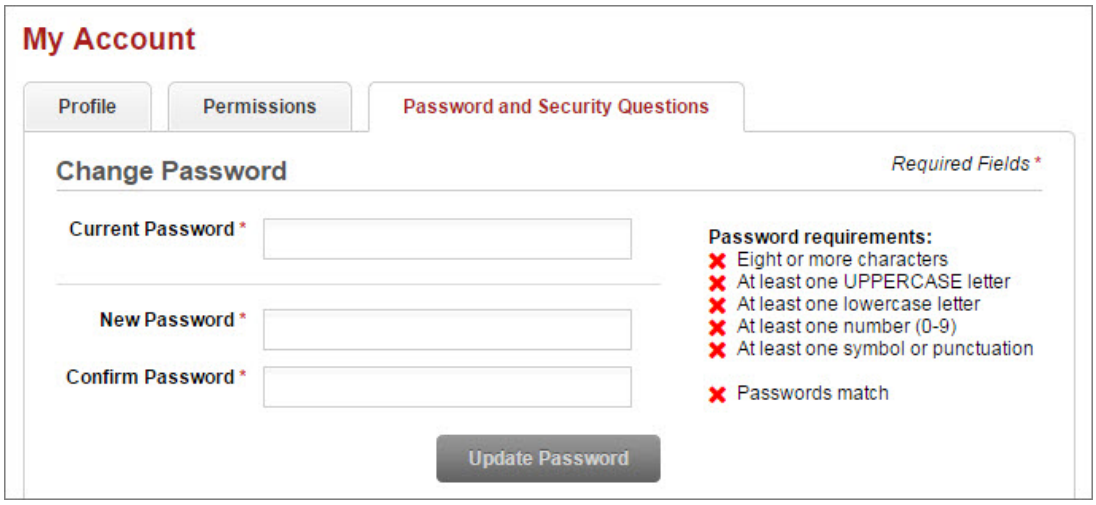
Click **No, Cancel** if you do not wish to make any changes.

Click **Yes, Unsubscribe** to confirm that you want to remove the services you selected. A message informs you that the services were removed, and will no longer be accessible in your list of permissions. If you remove a service that you need, call your administrator to have the permission added back to your list.

Password Information

Select the **Password and Security Questions** tab to change your password. All users can change their own passwords at any time. Passwords are changed in the following events, but may also be changed at any time a user determines it to be necessary.

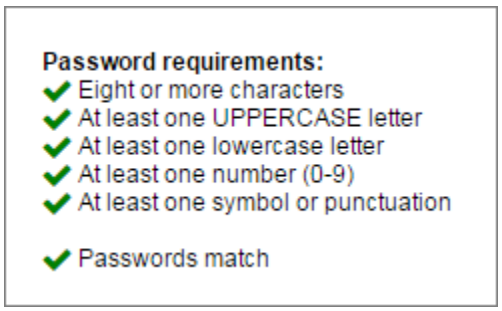
- All new users must log in with a temporary password and then enter and confirm a password of their own choosing.
- The system will require you to change your password every 90 days. A few days before a password expires, you will be reminded to change it. If you do not do so, on the day the password expires you will be unable to log in to ARUP Connect until you complete the task of changing your password.
- If you forget your password, you can answer your security questions to obtain a temporary one-time password which will allow you to log in and change your password.



To change your password:

1. In the **Current Password** field, enter your current password. If you were given a temporary password (for first-time users or forgotten password), enter the temporary password.

2. In the **New Password** field, enter the new password. Passwords must meet the requirements that display in the Password Requirements area. As you meet the requirements, the ✖ updates to ✔.


Password requirements:
Eight or more characters
At least one UPPERCASE letter
At least one lowercase letter
At least one number (0-9)
At least one symbol or punctuation
Passwords match

3. In the **Confirm Password** field, enter the new password again. You must enter the password *exactly* the same.

4. Click **Update Password**.

Note: You cannot reuse the same password within eight password changes. If you attempt to do so, the system will prompt you to choose a different password.

Security Information

The first time you log in to ARUP Connect, you will be required to set up security questions. Then, if you forget your password in the future, you will be able to reset your password by correctly entering answers to security questions you set up here.

Select the security questions you wish to use and enter your personal responses to each. Select questions to which only you would be likely to know the answers but which will be easy for you to answer when needed.

Select the **Password and Security Questions** tab to manage your security questions.

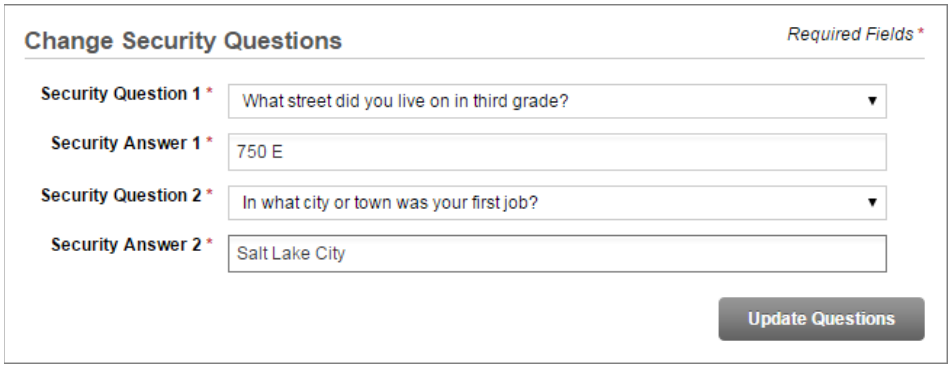
To change your security questions:

1. In the **Security Question 1** field, select your first security question from the drop-down list.

2. In the **Security Answer 1** field, enter your answer to the first security question.

3. In the **Security Question 2** field, select your second security question from the drop-down list.

4. In the **Security Answer 2** field, enter your answer to the second security question.


Change Security Questions
Required Fields *
Security Question 1 *
What street did you live on in third grade?
Security Answer 1 *
750 E
Security Question 2 *
In what city or town was your first job?
Security Answer 2 *
Salt Lake City
Update Questions

5. Click **Update Questions**.

Contact My Administrator

Click the **Contact My Administrator** link in the event that you are locked out of your account, forget your user name, password, security questions, need to have your password reset, or need any other assistance with the login process of your account.

Email Preferences

Go to **Account Administration > Email Preferences** to modify your Email notification preferences.

- General notifications regarding application downtimes.
- Notifications for Business Reports.
- Notifications for eExcept.
- Notifications for e-Invoice.
- Notifications for Order Status and Results.
- Notifications for Secure File Transfer

Email notifications are sent to the Email Address listed under My Account, Profile Information.

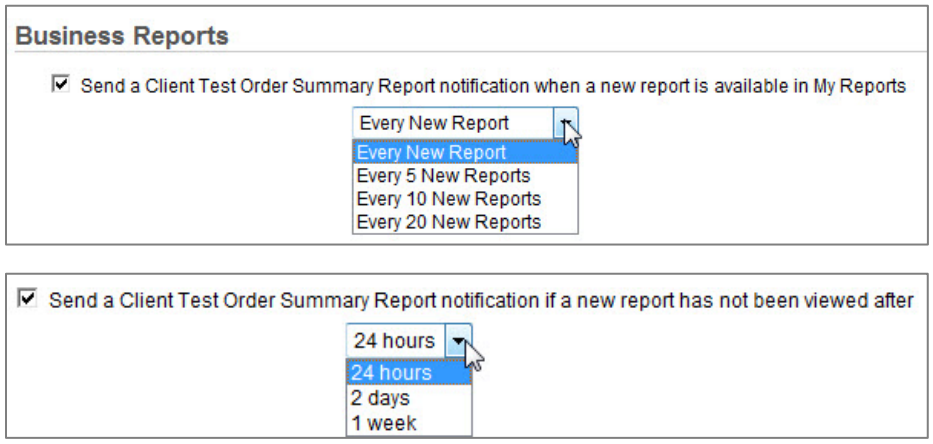
To receive email notifications:

1. Activate the checkbox next to the notification type.

2. Click <**Save**>.

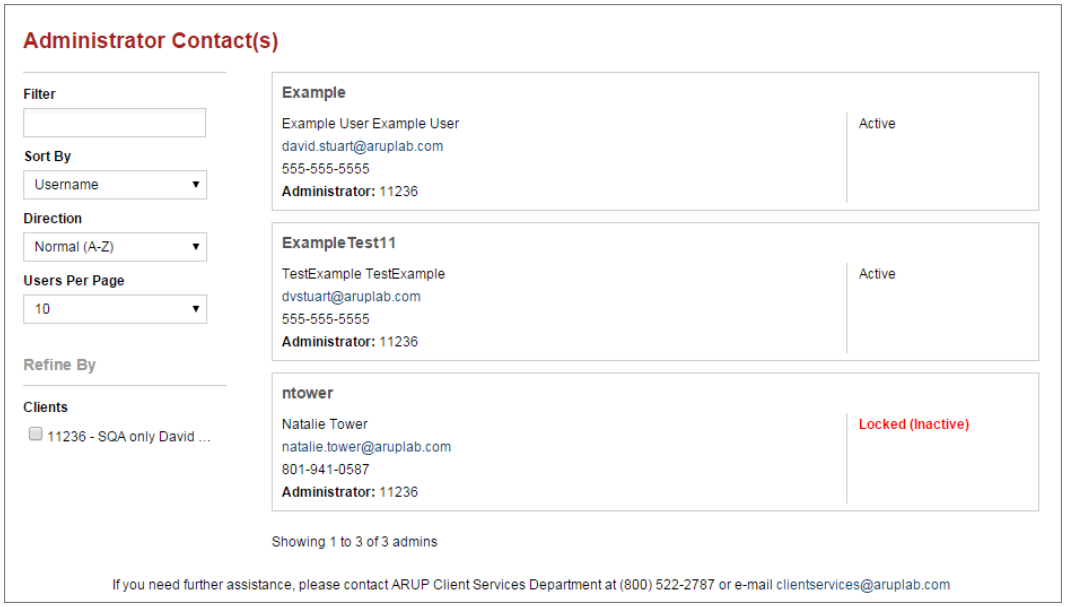
Notification Frequency

Use the drop-down menus to modify the frequency of the notifications.


Business Reports
Send a Client Test Order Summary Report notification when a new report is available in My Reports
Every New Report
Every New Report
Every 5 New Reports
Every 10 New Reports
Every 20 New Reports
Send a Client Test Order Summary Report notification if a new report has not been viewed after
24 hours
24 hours
2 days
1 week

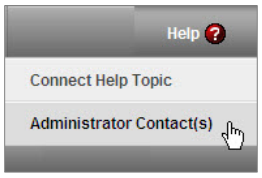
Administrator Contacts

Your system administrator can help you when you are locked out of your account, need to add permissions, change your personal information, or need help with resetting your password. The **Administrator Contacts** page provides email and phone contact information for your administrator(s).

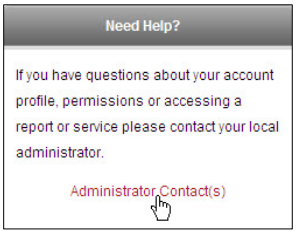


You access the **Administrator Contact** list either of the following ways.

- From the **Help** menu on the toolbar, choose **Administrator Contact(s)**.



- Click the **Administrator Contact(s)** link located on the home page and elsewhere in Connect.


Need Help?
If you have questions about your account profile, permissions or accessing a report or service please contact your local administrator.
Administrator Contact(s)

Filtering the Administrator Contact(s) List

You can use the following tools to manage the Administrator Contact(s) list and locate specific administrators:

- **Filter**. To find a specific administrator, type any portion of the administrator's first or last name, user name, or email address into the **Filter** field. As you type, the list becomes limited to just records matching the filter text you enter. To return to the full list, clear the text from the **Filter** field.

- **Sort By**. To sort Administrator Contact(s) by **Username**, **First Name**, **Last Name**, or **Email**, select the desired term from the **Sort By** drop-down menu. The application will filter the Administrator Contact(s) alphabetically, based on your selection.

- **Direction**. To update the direction of how items display in the Administrator Contact(s) list, select a direction from the **Direction** drop-down list. You can select **Normal (A-Z)** to have the list display alphabetically or **Reversed (Z-A)** to have the list display alphabetically in reverse order.

- **Users Per Page**. To update the amount of users that display in the Administrator Contact(s) list, select the desired amount from the **Users Per Page** drop-down list. You can select from **10**, **20**, **50**, or **All**.

- **Refine By**. To refine the Administrator Contact(s) list by specific clients, select the desired **Clients** check boxes in the **Refine By** area. You can make single or multiple selections. The Administrator Contact(s) list will display only administrators that match your selection(s).

Secure File Transfer

Under HIPAA rules, documents containing protected health information (PHI) must be sent securely. This site uses advanced technology to provide the best security possible for transfer of patient PHI. A number of ARUP Connect services post files to Secure File Transfer; including, Critical Call Log Reports, Test Delay Notifications, and others.

For individuals who require the ability to send PHI documents to ARUP, Secure File Transfer also offers an upload feature. To take advantage of the upload feature, you must contact ARUP and make specific arrangements for this access.

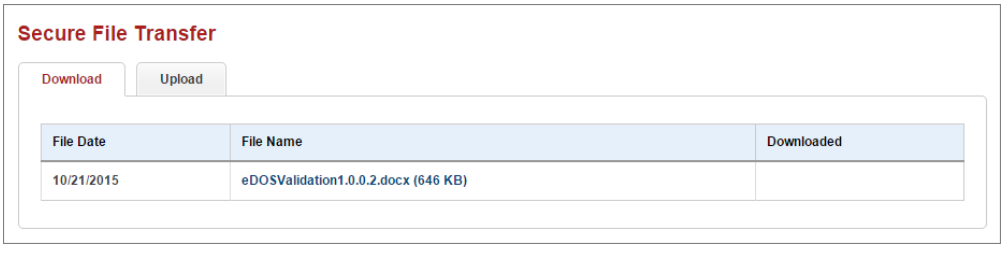
Select the **Services** menu option and choose **Secure File Transfer** to see the list of files available for you to retrieve. Instructions for retrieving or sending files are provided below.

Download (Retrieve) Files

The following are the steps for retrieving files using Secure File Transfer.

1. You will receive an e-mail message notifying you a file containing PHI is waiting for you to download. The e-mail message will contain a link to ARUP Connect.
2. Click on the email link or go to www.ARUPLab.com and log in to ARUP Connect™.
3. Enter your user name and password.
4. Select **Services** > **Secure File Transfer**.

   You will see a list of files ready for viewing. Click on a file name to open it. You may then print the file and/or save it.



The list includes all new files as well as all files you have viewed in the past 14 days. Files remain on the list for 14 days.

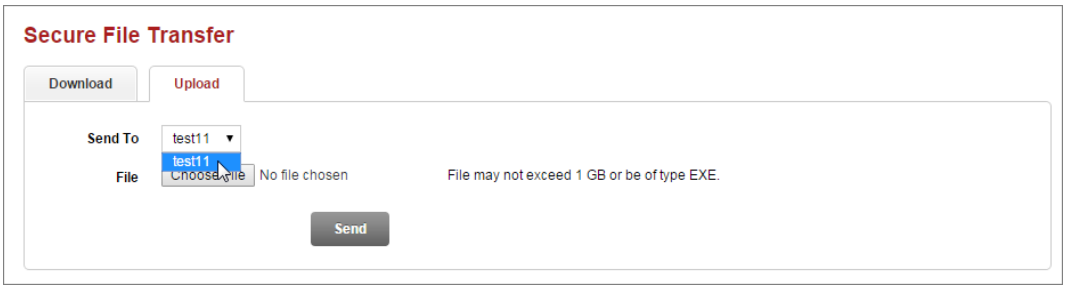
5. Log out once you are finished.

Upload (Send) File

If you need to send files containing PHI to ARUP, you can use the file upload feature of Secure File Transfer. Before using this feature, contact the person at ARUP who will be the recipient of the file. That person can initiate the setup procedure that is necessary for the feature to be activated for you. Once the setup is completed, you may upload files as described below.

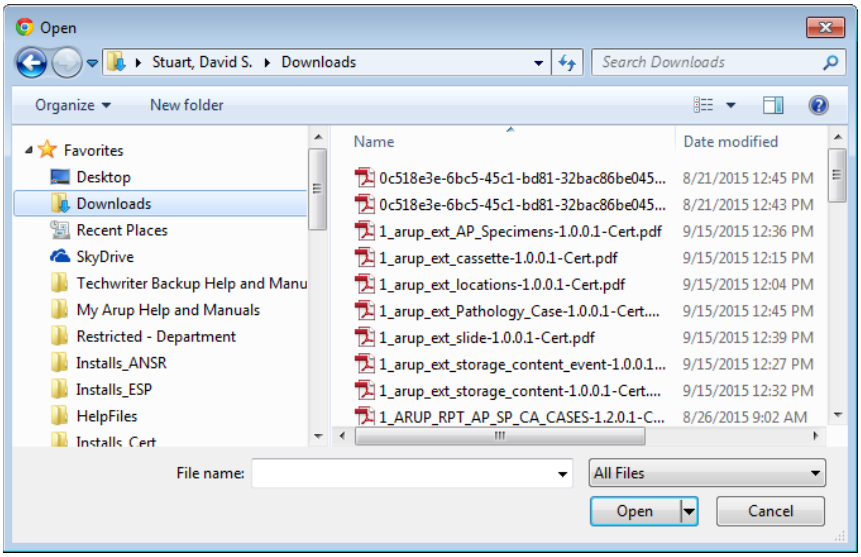
Note: The file you upload may not exceed 1 GB total size and cannot be an executable (.exe) file.

1. Log in to ARUP Connect and select Secure File Transfer.
2. Select **Services** > **Secure File Transfer**.
3. At the Secure File Transfer screen, select the **Upload** tab that is now an available option.
4. In the **Send To** drop-down field, select the desired recipient for the file.



5. In the **File** field, click the **Choose File** button.

6. Navigate to the desired file you want to upload and click **Open**.



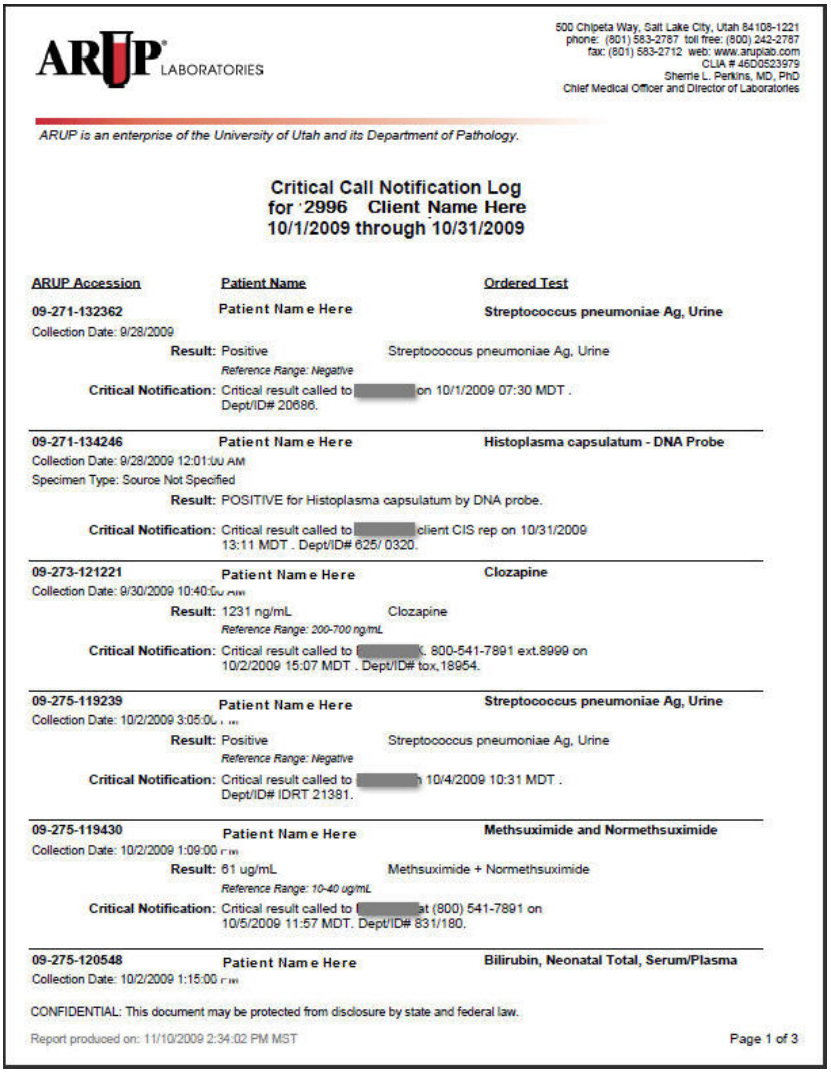
7. Click **Send**.

   A confirmation message displays to confirm the file was uploaded. If you have additional files to upload, repeat the above steps.

Critical Call Notification Log

Clients who sign up to receive the Critical Call Notification Log report will automatically receive this report once each month through Secure File Transfer (see Secure File Transfer on page 15 for instructions on retrieving these files). The report includes all critical calls from the most recently-ended month. The file is in PDF format which requires Adobe Reader for viewing and printing.

The following is an example of the Critical Call Notification Log report.



ARUP LABORATORIES

500 Chipeta Way, Salt Lake City, Utah 84108-1221
phone: (801) 583-2787 toll free: (800) 242-2787
fax: (801) 583-2712 web: www.aruplab.com
CLIA # 46D0523979
Sherrie L. Perkins, MD, PhD
Chief Medical Officer and Director of Laboratories

ARUP is an enterprise of the University of Utah and its Department of Pathology.

Critical Call Notification Log
for 2996 Client Name Here
10/1/2009 through 10/31/2009

ARUP Accession	Patient Name	Ordered Test
09-271-132362	Patient Name Here	Streptococcus pneumoniae Ag, Urine

Collection Date: 9/28/2009
Result: Positive — Streptococcus pneumoniae Ag, Urine
Reference Range: Negative
Critical Notification: Critical result called to [redacted] on 10/1/2009 07:30 MDT . Dept/ID# 20686.

09-271-134246 — **Patient Name Here** — **Histoplasma capsulatum - DNA Probe**
Collection Date: 9/28/2009 12:01:00 AM
Specimen Type: Source Not Specified
Result: POSITIVE for Histoplasma capsulatum by DNA probe.
Critical Notification: Critical result called to [redacted] client CIS rep on 10/31/2009 13:11 MDT . Dept/ID# 625/ 0320.

09-273-121221 — **Patient Name Here** — **Clozapine**
Collection Date: 9/30/2009 10:40:00 AM
Result: 1231 ng/mL — Clozapine
Reference Range: 200-700 ng/mL
Critical Notification: Critical result called to [redacted]. 800-541-7891 ext.8999 on 10/2/2009 15:07 MDT . Dept/ID# tox,18954.

09-275-119239 — **Patient Name Here** — **Streptococcus pneumoniae Ag, Urine**
Collection Date: 10/2/2009 3:05:00 PM
Result: Positive — Streptococcus pneumoniae Ag, Urine
Reference Range: Negative
Critical Notification: Critical result called to [redacted] 10/4/2009 10:31 MDT . Dept/ID# IDRT 21381.

09-275-119430 — **Patient Name Here** — **Methsuximide and Normethsuximide**
Collection Date: 10/2/2009 1:09:00 PM
Result: 61 ug/mL — Methsuximide + Normethsuximide
Reference Range: 10-40 ug/mL
Critical Notification: Critical result called to [redacted] at (800) 541-7891 on 10/5/2009 11:57 MDT. Dept/ID# 831/180.

09-275-120548 — **Patient Name Here** — **Bilirubin, Neonatal Total, Serum/Plasma**
Collection Date: 10/2/2009 1:15:00 PM

CONFIDENTIAL: This document may be protected from disclosure by state and federal law.

Report produced on: 11/10/2009 2:34:02 PM MST

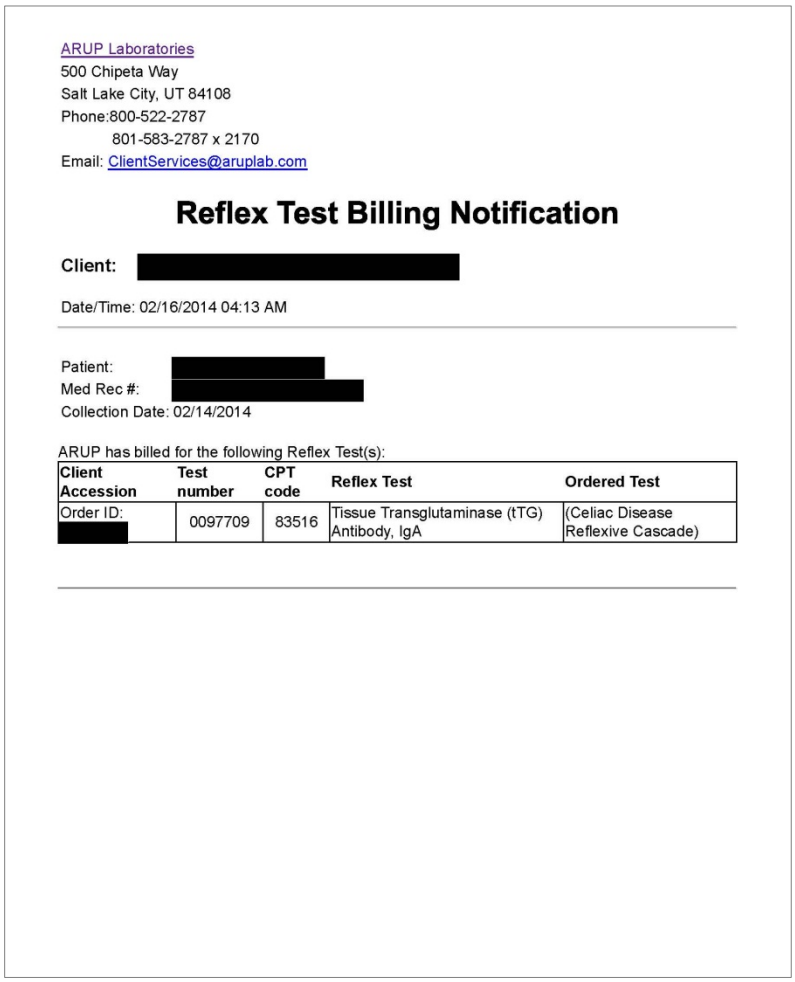
Page 1 of 3

Reflex Test Billing Notification

This client-specific service allows clients to receive notification within 24 hours when a reflex test is performed based upon results of an initial test. This allows the client to bill for the reflex test without delay.

From the **Billing** menu select **Reflex Test Billing Notification**.

The following is an example of a Reflex Test Billing Notification report. The report shows the patient name and medical record number as well as the reflex test name. This report does not provide the actual test results.



ARUP Laboratories
500 Chipeta Way
Salt Lake City, UT 84108
Phone:800-522-2787
801-583-2787 x 2170
Email: ClientServices@aruplab.com

Reflex Test Billing Notification

Client: [redacted]

Date/Time: 02/16/2014 04:13 AM

Patient: [redacted]
Med Rec #: [redacted]
Collection Date: 02/14/2014

ARUP has billed for the following Reflex Test(s):

Client Accession	Test number	CPT code	Reflex Test	Ordered Test
Order ID: [redacted]	0097709	83516	Tissue Transglutaminase (tTG) Antibody, IgA	(Celiac Disease Reflexive Cascade)

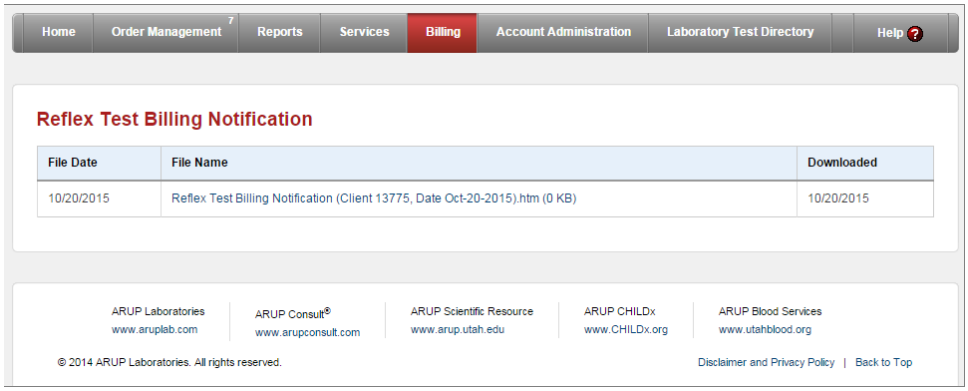
Retrieve Report Files

The following are the basic steps for retrieving Reflex Test Billing Notification reports (note that the procedure is identical to the Secure File Transfer section).

1. You will receive an e-mail message notifying you a file containing PHI is waiting for you to download. The e-mail message will contain a link to ARUP Connect.
2. Click on the e-mail link or go to www.ARUPLab.com and log in to ARUP Connect™.
3. Enter your user name and password.
4. Select menu option **Billing**. Choose **Reflex Test Billing Notification**.
5. You will see a list of files ready for viewing. Click on a file name to open it. You may then print the file and/or save it to your computer.
6. Log out when finished.

File List

The following is an example of the file retrieval list. The list includes all new files directed to you as well as all files you have viewed in the past 14 days (when applicable). Files remain on this list for 14 days.



Log Out

When you are finished viewing files, click **Log Out** on the menu. This ends your session and prevents secure files from being viewed by other individuals using your computer who may not have appropriate authority to do so.

Third Party Billing

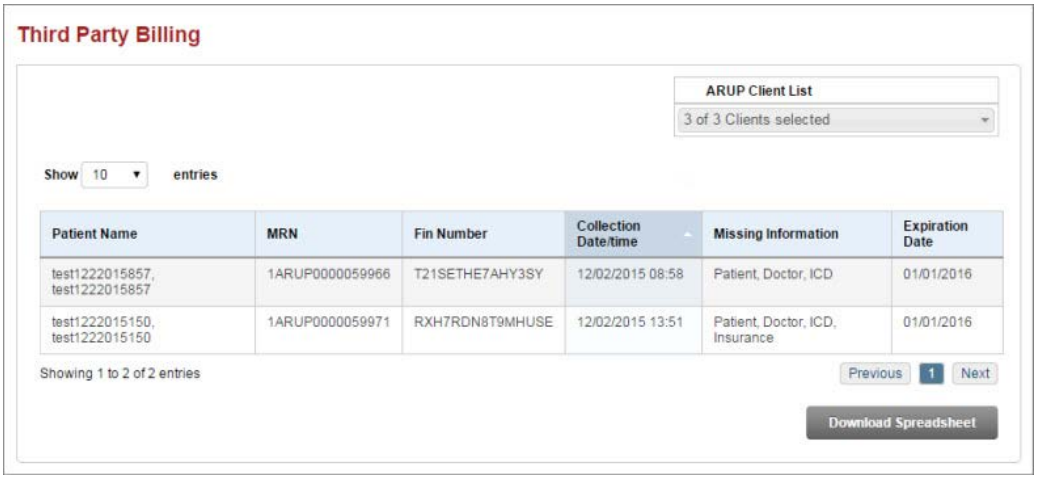
The Third Party Billing application allows you to view a summary of all third party billing orders that have missing information required to complete the billing process. Connect visual notifications also display when new third party billing information is available and you can set up email notifications through your **Account Administration** > **Email Preferences**.

Note: Your administrator will need to set up the required permissions in order to access the Third Party Billing application.

Viewing Third Party Billing Information

1. From the Connect menu, select **Billing** > **Third Party Billing**.
2. In the **ARUP Client List** drop-down menu, select the desired client(s) for which you want to view third party billing information.

   The related third party billing information displays.
3. If you want to download an Excel spreadsheet that highlights the fields that are missing information, click the **Download Spreadsheet** button.



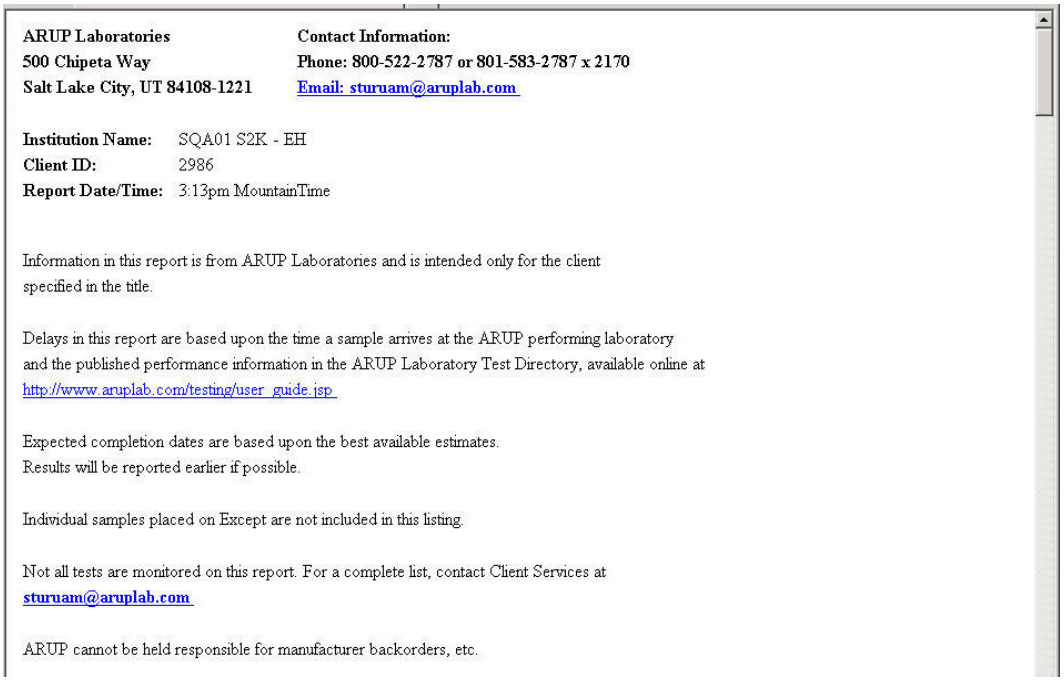
Test Delay Notification

Clients who sign up to receive Test Delay Notifications will receive these reports through Secure File Transfer (see page 15**)**. To retrieve a report, log in to ARUP Connect, select menu option **Services** and choose **Secure File Transfer**, and click on the link for the current day's report. Reports remain available for 14 days.

For clients who have delayed tests, one report is generated each day listing all orders that are not complete and known to be late. If a detail test is part of a panel test, the panel in which the test is found is also listed.

The first page of the report is a cover/disclaimer page. Subsequent pages contain accession-specific information. The report presents accession information twice; first grouped by patient, and then grouped by test.

The following is an example of the cover/disclaimer page:



ARUP Laboratories
500 Chipeta Way
Salt Lake City, UT 84108-1221

Contact Information:
Phone: 800-522-2787 or 801-583-2787 x 2170
Email: sturuam@aruplab.com

Institution Name: SQA01 S2K - EH
Client ID: 2986
Report Date/Time: 3:13pm MountainTime

Information in this report is from ARUP Laboratories and is intended only for the client specified in the title.

Delays in this report are based upon the time a sample arrives at the ARUP performing laboratory and the published performance information in the ARUP Laboratory Test Directory, available online at http://www.aruplab.com/testing/user_guide.jsp

Expected completion dates are based upon the best available estimates.
Results will be reported earlier if possible.

Individual samples placed on Except are not included in this listing.

Not all tests are monitored on this report. For a complete list, contact Client Services at **sturuam@aruplab.com**

ARUP cannot be held responsible for manufacturer backorders, etc.

The following is an example of the report grouped by patient showing the three sections New, Revised, and Repeat:

Accessions with delay status: NEW

Patient Name	MRN	Collection Date	ARUP ACC#	Test #	Test Name	Reason	Expected Completion
2986_04152010, TDN2	10	4/15/2010 1:50:00 PM	10105100028	0030235	Partial Thromboplastin Time	Critical frozen/sterile specimen prevents aliquotting for simultaneous testing	6/14/2010

Accessions with delay status: REVISED

Patient Name	MRN	Collection Date	ARUP ACC#	Test #	Test Name	Reason	Expected Completion
2986_04142010, TDN2	3	4/14/2010 1:15:00 PM	10104100039	0050185	Cryoglobulin, Qualitative	Critical frozen/sterile specimen prevents aliquotting for simultaneous testing	6/14/2010
2986_04142010, TDN3	4	4/14/2010 1:17:00 PM	10104100040	0080045	Beta-Hydroxybutyric Acid	Minimal specimen volume prevents aliquotting or simultaneous testing	6/11/2010
2986_04142010, TDN5	6	4/14/2010 1:20:00 PM	10104100042	0099266	Aluminum, Serum	Critical frozen/sterile specimen prevents aliquotting for simultaneous testing	6/13/2010
2986_04142010, TDN6	7	4/14/2010 1:22:00 PM	10104100043	0080515	Myelin Basic Protein	Pending Medical Director Review	6/16/2010
2986_04152010, TDN5	12	4/15/2010 1:54:00 PM	10105100031	0099430	Thyroid Stimulating Immunoglobulin	Assay QC Issue - Repeat Testing Required	6/17/2010
2986_04162010, TDN5	17	4/16/2010 12:39:00 PM	10106100024	0099528	ssDNA Antibody, IgG	Testing temporarily referred to an ARUP approved	6/15/2010

Accessions with delay status: REPEAT

Patient Name	MRN	Collection Date	ARUP ACC#	Test #	Test Name	Reason	Expected Completion
2986_04202010, TDN5	25	4/20/2010 2:06:00 PM	10110100040	0070263	Leptin	Minimal specimen volume prevents aliquotting or simultaneous testing	6/9/2010

The following is an example of the section of the report grouped by test and showing tests that are part of panels.

TEST DELAYS:

Test #	0030235
Test Name	Partial Thromboplastin Time

The test named above is a component of the following panel(s):

Test #	**Test Name**
0030235	Partial Thromboplastin Time

Patient Name	**MRN**	**Collection Date**	**ARUP ACC#**	**Expected Completion**	**Reason**	**Delay Status**
2986_04152010, TDN2	10	4/15/2010 1:50:00 PM	10105100028	6/14/2010	Critical frozen/sterile specimen prevents aliquotting for simultaneous testing	NEW

Test #	0050185
Test Name	Cryoglobulin, Qualitative

The test named above is a component of the following panel(s):

Test #	**Test Name**
0050185	Cryoglobulin, Qualitative

Patient Name	**MRN**	**Collection Date**	**ARUP ACC#**	**Expected Completion**	**Reason**	**Delay Status**
2986_04142010, TDN2	3	4/14/2010 1:15:00 PM	10104100039	6/14/2010	Critical frozen/sterile specimen prevents aliquotting for simultaneous testing	REVISED

Test #	0070263
Test Name	Leptin

The test named above is a component of the following panel(s):

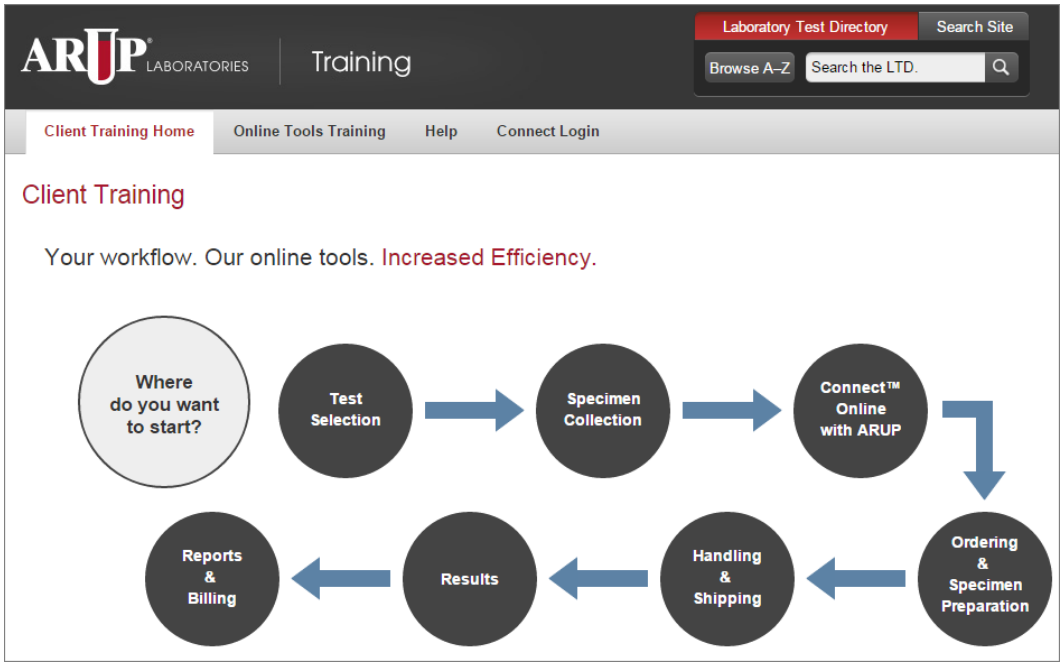
Test #	**Test Name**
0070263	Leptin

Patient Name	**MRN**	**Collection Date**	**ARUP ACC#**	**Expected Completion**	**Reason**	**Delay Status**
2986_04202010,	25	4/20/2010	10110100040	6/9/2010	Minimal specimen volume prevents	REPEAT

Training

To access the training modules, log in to ARUP Connect click the **Services** menu and select either **All Client Training** or **Specimen Shipment Training** depending on your training needs.

The selected Training page opens and displays the training programs that are currently offered. Select the desired training area to navigate to a training module.



Once you open a training module, follow the instructions on-screen for completing the selection and any accompanying tests.

Flash Player

You will need Adobe Flash Player to run the training modules on your computer. If you don't have Flash Player, click on the link provided and follow the instructions to download a free copy of the player.